

HOW DOES IT WORK ?

Sainté pass.fr it's free ! And it is :

- Free access or reductions for sport, culture and transports, suggested upon your registration and valid at the date of your choice (subject to availability)
- Last minute offers to take advantage of free admissions or reduced fare for many events (concert, match, theater, opera, cinema, etc.)

To take advantage of it, create your account. The inscription is simple, fast and free !
Saintepass.fr is a free service created by Saint-Étienne City Council with cultural institutions and sport partners.

CONDITIONS

To be resident of Saint-Étienne or schooled in Saint-Étienne.

To be between 16 and 25 at the time of the inscription (**year of birth between 1991 and 2000 this year**).

WORKING

Each student can create only one account. Any account creation is personal. Offers can only be used by the account holder. Every resale or attempt to resale of tickets bought with Sainté pass is strictly forbidden and will end into definitive suspension of the account. Some ID must be presented at the entrance of the event.

Every attempt to inscription or to fraudulent use of the service will end into suspension or suppression of the account, without prejudice to legal proceedings.

HOW TO REGISTER ?

In « mon Sainté pass » (on the right in saintepass.fr homepage), click on « je m'inscris », then follow the instructions.

- You are studying in Saint-Étienne : select your email in the list (for example : your FirstnameLastname@enise.fr. An email will be sent to you to activate your account.
- You are studying in Saint-Étienne but your email isn't in the list : select « autre » and provide a digital copy of your proof of attendance.
- You live in Saint-Étienne and you are not a student : if you are registered on electoral rolls or on the census of Saint-Étienne, simply fill in the form. You don't have additional official papers to provide.
- You live in Saint-Étienne, you are not a student, you are not on electoral rolls nor on the census : join a digital copy of your ID and a proof of address from less than three months or go to Espace Info Jeunes – 6 rue de la Resistance – with these papers.

A validation email of your inscription will be sent to you.

ACCESS TO OFFERS

1-Log in with your identifier and your password

2-Your personalized space is displayed with :

Permanent offers : your registration gives you free access or reductions (cinema, transports,

restaurants, ...)

Each offer is valid once and deducted when used. Warning: some partners (cinema, carte Oura ! STAS, Vélivert) don't accept tickets on smartphone, but exclusively printed ones. In this case, the precision is on the ticket. Some offers also require a previous reservation.

Offers to seize : these are last minute free access or reductions (concerts, previews in cinema, festivals...). To take advantage of it, click on « commander ». Then print the offer or present it on your smartphone the day of the event.

You wish to cancel a ticket ?

Go in « Mes commandes » and click on the link « Annuler mon billet » at least 24h in advance.

Warning : in case of repeated cancellation, absence on events or of no collection of reserved tickets, your account could be suspended, not to penalize other users.

For any other problem, you can use the [contact form](#) or phone directly the Espace Info Jeunes at 0477487700.